‘You will like it!’ Using open data to predict tourists’ responses to a tourist attraction

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Abstract

The increasing amount of user-generated content spread via social networking services such as reviews, comments, and past experiences, has made a great deal of information available. Tourists can access this information to support their decision making process. This information is freely accessible online and generates so-called “open data”. While many studies have investigated the effect of online reviews on tourists’ decisions, none have directly investigated the extent to which open data analyses might predict tourists’ response to a certain destination. To this end, our study contributes to the process of predicting tourists’ future preferences via *Mathematica*^{TM,} , software that analyzes a large set of the open data (i.e. tourists reviews) that is freely available on Tripadvisor. This is devised by generating the classification function and the best model for predicting the destination tourists would potentially select. The implications for the tourist industry are discussed in terms of research and practice.

Keywords: open data, online reviews, tourism, travel propositions

Highlights

- Exploitation of open data to predict tourist's future preferences based on profile characteristics.
- The Random Forest method is employed to, first, train the system and, second, provide opt predictions and propositions.
- Better reach the target tourist markets, thus increasing the effectiveness of related marketing strategies.
- Applicable procedure for attractions and tourism destinations around the world.

1. Introduction

The recent advances in digital media technologies and environments, as well as the introduction and acceptance of sophisticated interactive software applications, have driven the digital evolution of marketing in the information society epoch (Garrigos-Simon, Lapiedra Alcamí & Barberá Ribera, 2012; Mekonnen, 2016). Digital social media has played a key role in this recently established sub-field of marketing and its rapid spread has transformed how information is accessed and shared (Pantano, 2014). In particular, the impact of social networking sites (SNSs) on word-of mouth communications and decision making processes has been well reported (Chu & Kim, 2011; See-To & Ho, 2014). Digital marketers realize that to successfully attract and leverage the interest of SNS users, they need to increase the utility of social networks by offering value added services (Diffley, Kearns, Bennett, & Kawalek, 2011). Thus, SNSs are now expanding their capabilities by offering a diverse portfolio of build-in applications (apps) to meet social media users' needs for novel experiences (Tung, Jai, & Davis Burns, 2014); namely, customized topic-specific virtual spaces to better support user-generated content (UGC) (e.g. Facebook apps, YouTube), including reviews, comments on past experiences and recommendations for future purchases (Turban, King, Lee, Liang & Turban, 2015). As researchers note, online reviews based on SNS users' profiles and established preferences are integral to formulating future preferences and affecting consumer purchases (Baka, 2016; Chevalier & Mayzlin, 2006). The premise is that behavior is influenced not only by individuals' beliefs, feelings, impressions, and behavioral norms, but also by recommendations and prior experiences stemming from the social environment, which in turn produce attitudes and intentions (Cheng & Huang, 2013; Tsai & Bagozzi, 2014; White, 2005). In fact, the more the product online review features available to consumers, the higher the likelihood for sales of related items within the product category (Chevalier & Mayzlin, 2006).

Similarly, in a travel and tourism context, tourists' recommendations via TripAdvisor, Yelp etc. influence other travelers' decisions about many different aspects of their trips, e.g. selection of a tourist destinations, accommodation and attractions to visit (Hudson, 2014; Pantano & Di Pietro, 2013; Xiang, Magnini, & Fesenmaier, 2015; Filieri, Alguezaui & McLeay, 2015). Notwithstanding the fact that some researchers have indicated that many reviews are fake, or overly positive or negative, consumers perceive online reviews as more trustworthy than content provided by official destination websites (Fotis, Buhalis & Rossides, 2012). Drawing on a huge amount of UGC, marketers make systematic efforts to exploit as much open data as possible to support digital marketing effectiveness. These efforts could potentially improve online sales and the profitability of e-travel services (e.g., accommodation, transportation, restaurants, entertainment, sightseeing and tourism destination information) (Korfiatis, García-Bariocanal, & Sánchez-Alonso, 2012; Nguyen & Cao, 2015).

Nevertheless, up until now, most research in UGC and most online reviews have underlined the importance of analyzing ratings to increase the likelihood of travelers' having enjoyable trips (e.g. Fang, Ye, Kucukusta & Law, 2016; Phillips, Zigan, Silva & Schegg, 2015; Sotiriadis & van Zyl, 2013; Zhang et al., 2016), though only a few studies explicitly examine the impact of reviews on SNS users' future choices (i.e. Ayeh, Au & Law, 2013; Jalilvand, Samiei, Dini & Manzari 2012; Pantano & Di Pietro, 2013; Sparks, Perkins & Buckley, 2013). These studies focus on the readability, credibility and helpfulness of online reviews, however they do not explore the extent to which recommendations maybe perceived as useful to other travelers willing to travel to the same destinations (Schuckert, Liu & Law, 2015). Moreover, they do not investigate ways of using this data to improve traveler review sites' consultation capabilities to the benefit of individuals, hospitality businesses and tourist destinations at large.

Taken together, this study seeks to examine the extent to which open data analysis may apply to the tourists' process of selecting tourist destinations and/or services. In particular, we

attempt to predict travelers' attitudes toward a tourist attraction by transforming large amounts of open data into value propositions. In doing so, we implement the random decision forest algorithm approach (Coussement & De Bock, 2013; Xie, Ngai & Ying, 2009) drawing on data available on a popular travelers' review site.

Given that few studies have explored the potential of open data to serve as means of providing opt vacations-related automated database-driven recommendations (Buhalis & Law, 2008; Gretzel, Sigala, Xiang, & Koo, 2015), the objectives of the study are twofold. First, it aims to investigate the potential benefits of using open data sources to form appropriate future travel propositions, thus moving one step forward from the standard method of investigating the influence of perceived value as well as the reliability of online reviews on formulating intentions (Fang, Ye, Kucukusta, & Law, 2016; Korfiatis et al., 2012; Lee, Law, & Murphy, 2011; Liu & Park, 2015; Sparks et al., 2013). Secondly, it seeks to highlight the effectiveness of leveraging a limited bulk of open data, as an alternative to big data sets, in terms of providing useful outputs.

From a theoretical point of view, this study draws attention to the huge potential of using online open data sources to influence tourists' attitudes and behaviors. Practically, we propose a computational tool that can greatly contribute to the effective positioning of hospitality organizations and tourist destinations.

2. Theoretical Background

2.1. Open data

Open data has been defined by the Open Knowledge Foundation (http://okfn.org/) in 2005 as "data that can be freely used, shared and built on by anyone, anywhere, for any purpose". Maccani, Donnellan, & Helfert (2015) point out that there are 3 principles behind this definition: (1) availability and access (people can get the data); (2) re-use and redistribution (people can re-use and share the data); (3) universal participation (anyone can use the data). Furthermore, the

volume of the information released through open data platforms is huge (Ojha, Jovanovic, & Giunchiglia, 2015; Wu, Liu, Chu, Chu, & Yu, 2014), it is based on a wealth of information and enables enhanced knowledge creation (Theocharis & Tsihritzis, 2013).

Kitchin (2014) asserts that the focus of open data could be any type of socio-economic or business phenomena but that in general, the emphasis to date has been on opening up data that has a high policy and commercial re-use value, such as economic, transport and spatial data. Today, open data are mostly provided by public and services providers (organizations, institutions, and enterprises) while the potential of open data for business development is still mostly unexplored (Pesonen & Lampi, n.d). For example, governments are trying to exploit open data to support the development of better services for citizens (Chan, 2013; Hielkema & Hongisto, 2013). Processing open data is recognized as a potentially powerful alternative to analyzing data collected via surveys (Gurstein, 2011). In specific, the use of open data is being increasingly acknowledged as a means of supporting knowledge management in various contemporary business and technological applications such as, smart cities (Inayatullah, 2011; Ojo, Curry, & Zeleti, 2015). Cities have been the first to be involved in processing open data in various applications (Longhi, Titz & Viallis, 2014), such as the management of their tourist destination products (Buhalis & Amaranggana, 2013; Mariani, Buhalis, Longhi, & Vitouladiti, 2014), recognizing them as a key component of their smart city strategy (Marine-Roid & Clave, 2015).

2.2 Open data in Tourism

Tourism is by nature an industry in which marketing communications strongly depend on data exchange (Mack, Blose & Pan, 2008). In today's rapidly changing world, various forms of data related to tourism activities and services are produced and utilized across a range of online applications (Buhalis & Law, 2008). This is primarily the outcome of the increasing ability to

digitize growing volumes of data, and the development of open-sources and open data policies (Soualah-Alila, Coustaty, Rempulski, & Doucet, 2016). For tourist destinations there are significant opportunities to use open data to develop cultural sights, transportation, marketing and the environment (Wiggins & Crowston, 2011). As people have increasingly focused on the quality of the tourist experience, the demand for open data in tourism and hospitality research has becomes intense (Wu et al., 2014). A growing amount of tourism-related open data is now available on the platform in XML, CSV, or JSON format (Wu et al., 2014). According to Longhi, Titz, and Viallis, (2014) tourism is the first industry to be concerned with open data. Open data can facilitate local authorities in their planning processes (e.g., advertising) and in adapting to the needs of tourists. Mobile technologies have shifted the focus of the tourist industry from a focus on mass tourism related practices to a focus on "one to one" marketing practices (i.e., real mobile, just in time information about attractions, catering facilities and transportation alternatives), resulting in communication plans that could prove much more effective (Longhi, Titz, & Viallis, 2014). In terms of mobile technology, having reliable real time information always available is crucial in terms of enabling the tourists to find their way. The information primarily interests consumers-tourists, based on this information these tourists can find restaurants near their position and can get information on monuments and sightseeing in the areas they are visiting (Longhi, Titz, & Viallis, 2014). Mariani et al. (2014) assert that the development of the disruptive technologies under 'mobiquity'–a new term emerging from the mobility and ubiquity of smartphone market penetration– combined with the free access open data revolution are profoundly changing the whole tourist industry, bringing along new technologies, new knowledge bases, and new roles for the different stakeholders.

Although research has started soliciting new studies on the adoption of new technologies for smart tourism (Gretzel, Sigala, Xiang & Koo, 2015), the benefits emerging from the open data use are still under investigated by current literature in tourism (Fermoso, Mateos, Beato, &

Berjon, 2015). In fact, there is an increase in online communities that focus on travel discussions (i.e. TripAdvisor and social networks like Facebook and Twitter). These new means for tourists to both obtain information and plan travel force tourism managers to create better tailored and more efficient marketing approaches, as well as develop new models for hospitality (Pantano & Di Pietro, 2013). Efficient analyses of the big data sets might support the development of these new approaches (Pantano & Di Blasi, 2015).

As far as TripAdvisor is concerned, it can be identified as a significant source of open data given the figures and reviews on attractions/destinations. For example, in 2015, TripAdvisor reached 320 million reviews and had 6.2 million opinions on places to stay, to eat and on things to do – including 995,000 hotels and forms of accommodation, 770,000 vacation rentals, 3.8 million restaurants and 625,000 attractions in 125,000 destinations throughout the world (TripAdvisor, 2016).

2.3 Vacation decision making

The vacation decision-making process is much more complex than the decision-making process for tangible goods (Park, Nicolau, & Fesenmaier, 2013). The process depends on whether a person goes on a vacation alone, as a couple or as a family with children, and on the planning process (Decrop, 2006). According to Hyde and Decrop (2011), the process also differs for different types of vacation trips (i.e., short, long, annual family vacation) because different trips include different levels of involvement, different time spent planning and a different number of decisions that must be made before travel. Swarbrooke and Hormer (1999) stated that vacation planning is a high-involvement process, because many people spend large amounts of money on an intangible product with a low level of security and great social implications.

In fact, selecting the most suitable choice of destination, travel mode and accommodation is a time and effort consuming process (Hsu et al., 2012; Li et al., 2015). This

selection may be made on the basis of expectations, preferences, purposes, previous accommodation experience, costs, transport mode, etc. (Li et al., 2015), or even on the basis of others' past experience, word-of-mouth (WOM) and electronic word of mouth or word-of-mouse (eWOM) (Law, Buhalis, & Cobanoglu, 2014). When WOM is mediated through electronic means, internet users pass information to others via social networks, instant messages, news feeds and travel review sites that users can freely access (Liu & Park, 2015). Actually, the influence of the Internet has been significantly transforming the tourist industry in a number of ways: it has become one of the most efficient means of reaching new tourist markets and foster revisiting the same destinations (Pan, Xiang, Law, & Fesenmaier, 2011) and is now the leading information source for tourists due to the many online tourism communities it supports (Pantano & Di Pietro, 2013; Liu & Park, 2015). Although the abundance of online tourists' reviews makes information retrieval easier, it could overexpose tourists to a huge bulk of information thus making it harder for them to select the most useful information (Zhang, Zhang, & Yang, 2016). Individuals are able to process only a part of the available information and only according to certain personal criteria (Johnson, Bellman, & Lohse, 2003; Zhang et al., 2016). This implies that they can only process the information which is included in their selection criteria, which might exclude a large amount of information (Zhang et al., 2016). For this reason, current developments in information and communication technologies are looking at new ways to support consumers in their search for useful information in finalizing holidays planning while avoiding the information overload (McCabe, Li & Chen, 2016; Zhang et al., 2016). The tourist industry has benefited from employing intelligent systems, which are new generation information systems that can provide more applicable and better tailored information, advanced decision support systems, and, ultimately, improved tourism experiences. Examples of intelligent systems employed in this industry are recommender systems, context-aware technologies, autonomous agents searching and mining web resources (Gretzel, 2011). Specifically, recommender systems make use of

sophisticated technology that filters out personal information, which could be used for pinpointing interesting items or activities to tourists according to their preferences (Al-Hassan, Lu, & Lu, 2015). Recommender systems' strength relies on their ability to automatically learn tourists' preferences by analyzing their behavioral responses (Batet, Moreno, Sánchez, Isern, & Valls, 2012; Borras, Moreno, & Valls, 2014; Noguera, Barranco, Segura, & Martinez, 2012). Borras et al. (2014) postulate that these systems can facilitate tourists' selection process by dynamically recommending sights of interest based on real time data (i.e. location and context related information). Same authors argue that this setting fosters the development of intelligent autonomous agents, which offer some important benefits through their advanced abilities; first, an enhanced analysis of tourist behavior; second, the ability to provide opt and proactive visit-related recommendations based on automatic learning of tourists preferences and needs. Consequently, smart technologies have the ability to create, develop, manage and deliver intelligent tourism experiences, thus developing an emerging trend in tourism which is characterized by intensive information sharing, relationships building and value co-creation among tourists, tourism managers, organizations, etc (Prebensen, Kim & Uysal, 2016). In this context, processing and transferring large volume of tourism-relevant data is of upmost importance (Gretzel et al., 2015) and as a consequence, problems related to information overload could be overcome by future progress in technology. Technology would provide a more enhanced service for tourists in terms of ubiquity, connection, context-awareness, and the capacity to process more data (Borras et al., 2014; Gavalas, Konstantopoulos, Mastakas, & Pantziou, 2014).

3. Predictive Models

Open data analyses might support tourism managers in predicting tourists' judgements about a certain tourist attraction. To achieve this goal, it is necessary to introduce predictive models that support information selection within a huge amount of data. A predictive model is a

mathematical tool able to produce a mathematical function between a target or "dependent" variable and other features or "independent" variables, aiming at predicting future values of the target variable based on past values of the features, starting from a classification function (Pantano & Di Blasi, 2015). In other words, it allows the prediction of future elements on the basis of past ones. Literature proposes several models in this direction, such as decision trees (DT) (Rokach & Maimon, 2008), regression models (RM) (Freedman, 2005), neural networks (NN) (Rojas, 1996), k-nearest neighbour (k-NN) (Shakhnarovich, Darrell, & Indyk, 2005), support vector machines (SVM) (Cortes & Vapnik, 1995), logistic regression (Issa & Kogan, 2014), Markov series (Ghahramani & Jordam, 1997), and random forest (Prasad, Iverson, & Liaw, 2006; Archer & Kimes, 2008). In particular, DT is usually employed for categorical datasets (e.g. not numerical data); whereas RM, NN, k-NN and SVM are high performing when numerical datasets are available. Pantano and Di Blasi (2015), point out that choosing a computational method for prediction purposes should take into account the analysis of referring context, the nature of data (if numerical, strings, mixed, etc.), and relevant computational cost (incorporating the speed of program execution).

4. Methodology

4.1 Dataset

The present study, which is exploratory in nature, aims to understand the extent to which a tourist would express a positive or a negative judgement about a certain attraction, based on their freely available online profile. To achieve this goal, we used information available on TripAdvisor. TripAdvisor provides for each attraction/destination/restaurant/hotels etc. a set of users' reviews marked with stars, from 0 stars (terrible) to 5 stars (excellent). In this case, data collection and analysis focused on those reviews that use only the extremes of the five-point Tripadvisor evaluation scale, i.e. 0 and 5 in rating. This approach would facilitate clearer

predictions of tourists' future choices. Appendix A provides the technical explanation of the algorithm employed.

Moreover, each reviewer can develop a profile including interest in the following 18 topics (multiple preferences are allowed): foodie, shopping fanatic, history buff, urban explorer, nightlife seeker, peace and quiet seeker, art and architecture lover, vegetarian, thrifty traveller, eco-tourist, backpacker, luxury traveller, beach goer, trendsetter, thrill seeker, family holiday maker, nature lover, behaving like a local. These elements are represented in binary mode: 1 if they indicated the interest in the specific topic, 0 if otherwise.

Five-hundred online reviewers of the Empire State Building were randomly selected from the TripAdvisor database, half of the reviewers gave the experience a rating of 5 and the other half gave it a rating of 0. Drawing upon the data available, a database was formed, assigning the value = 1 where a user is interested in a specific topic/characteristic (e.g. foodie), and 0 where otherwise. Thus, a dataset emerged as a result of randomly considering the reviews posted between December 2015 and January 2016.

The key question of the analysis undertaken is: 'Does the user express a positive or negative evaluation?' To facilitate handling of the data, recoding of the variables took place with 0 regarded as negative (0 stars), and 1 as a positive answer (5 stars). From a mathematical point of view, an I set of data is developed comprising a 18-bit string (which means that the set is cardinality of the set S is 18, in other words $n= 2^{18}$). If we consider S= {0,1} the set of possible values of the tourist attraction (which means 1 if they give 5 stars, 0 if they give 0 stars), our function will be:

$$f: I \rightarrow S$$

$$(x_1, x_2, \cdots, x_{18}) \in I \rightarrow s \in S$$

Where x_i, $\forall i=1,\cdots,18$.

The function f assigns to a data configuration, a value of 0 or 1. The goal is, thus, to find a function describing these relationships, which are usually described as a rules table (Figure 1).

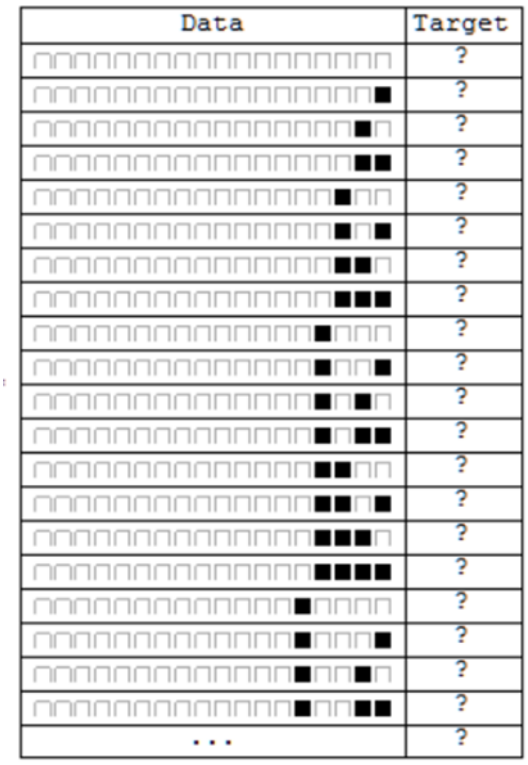

Figure 1: Rules table describing the function f for our problem

The prediction system is designed to deliver outputs; in case the 2^{18} values of the target would be defined. Figure 2 represents how the table of rules appears for our set, just considering a sample of 10 configurations as example (where 0 is white and 1 is black).

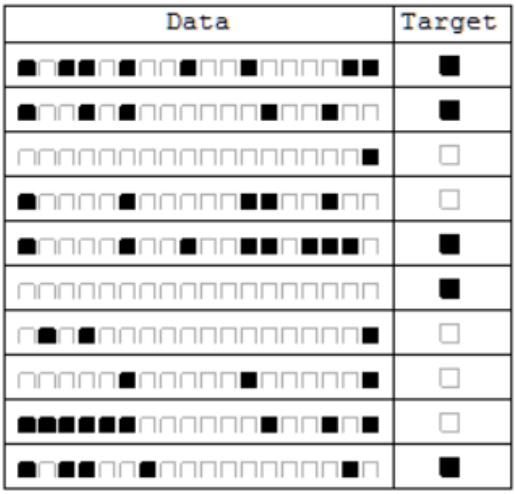

Figure 2: Example of rules table describing the function f for our problem for a sample of 10 configurations.

4.2 Procedure

Two hundred and fifty items of review data were used to create the training set and the entire sample and to determine the successful cases for the classifying function. To achieve this goal, we developed and applied the following code (instructions for *Mathematica*^{TM}).

The code provided in Appendix B draws the system input from the excel file and includes some specific columns in our dataset. Then, it builds the set of rules for the training set, linking the input data with the expected results. Then, it builds for x times the prediction function, and compares the results applying the result emerging from the prediction function with the target value of all the data in the sample. In particular, we conducted two different experiments with a different number of classifying functions (50 and 200 respectively).

Experiment 1

We built 50 classifying functions. Figure 3 shows the results by graphically describing the sum of percentage values of the cases in which the system identified the right value of 0 and 1.

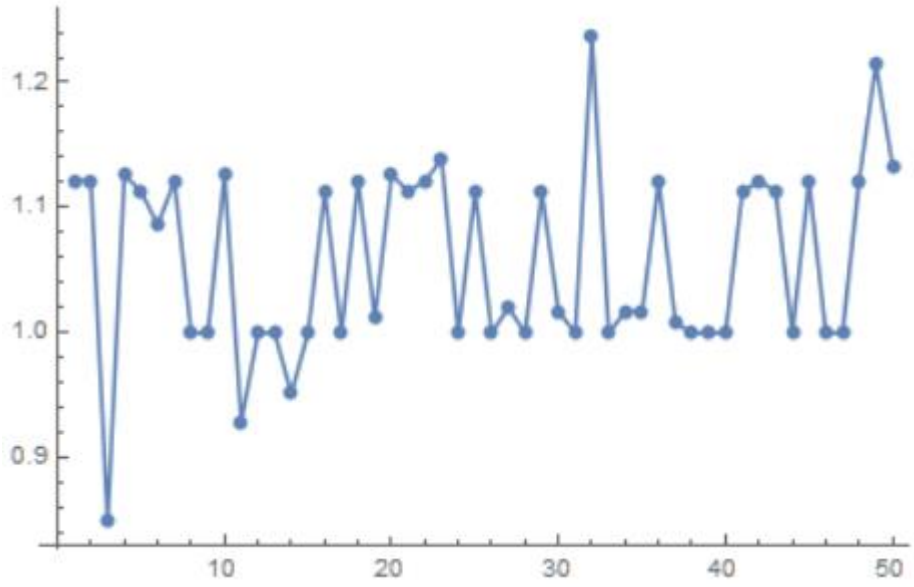

Figure 3: Results of the experiment 1 based on the building of 50 classifying functions.

From the figure, it is possible to note that only in 2 cases the sum overcome the value of 1.2. In particular, in the 32nd case, the percentage of success of identification of the right value of 1 is 0.66, while the percentage of success of 0 is 0.57, which lead to a total value of 1.237. To achieve this result the Random Forest method was selected and employed by *Mathematica* software.

Experiment 2

We built 200 classifying functions. Emerging results are summarized in figure 4.

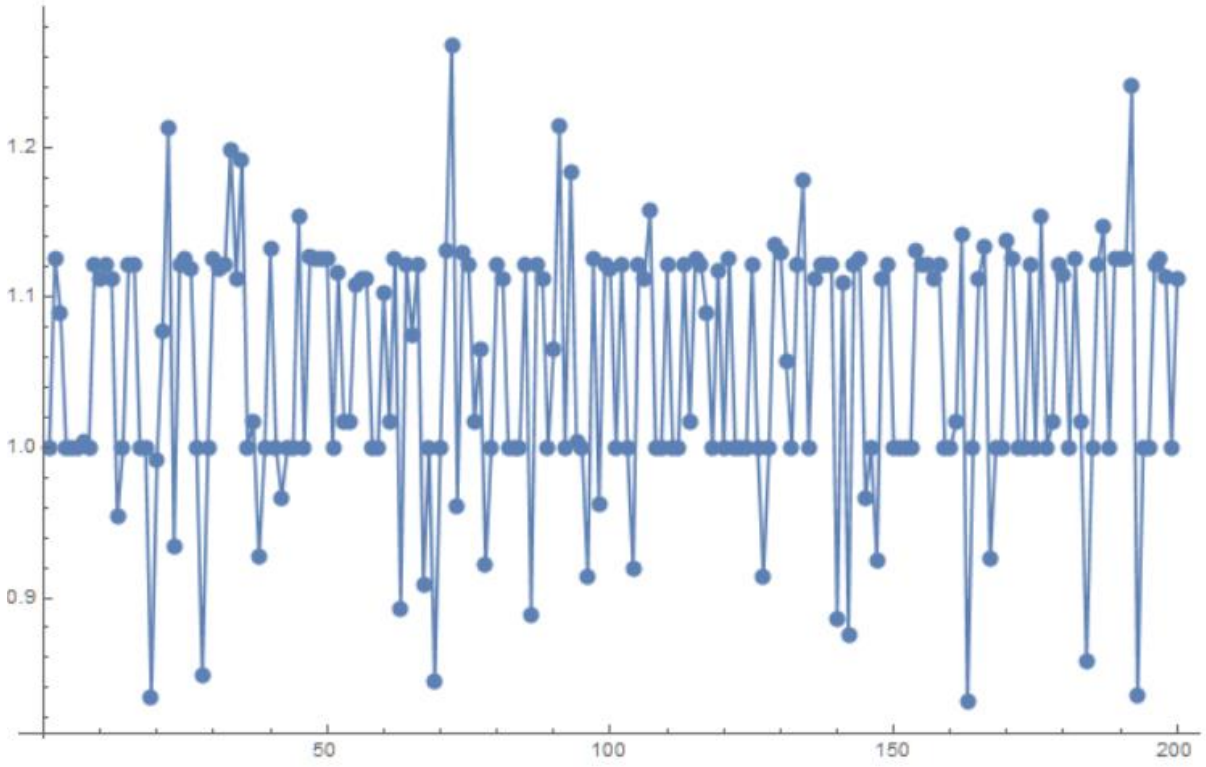

Figure 4: Results of the experiment 2 based on the building of 200 classifying functions.

Like the preceding case, the values rarely exceed the value of 1.2. In contrast to experiment 1, the best prediction appears on the 72nd case, where the percentage of successful identification of 1 is 0.69 and the successful identification of 0 is 0.58, for a global value of 1.268; while the reliability of the of our results is equal to 0.728. Similarly to experiment 1, to achieve this result the Random Forest method was selected and employed by *Mathematica* software. Therefore, it is possible to build a new rules table comparing a random sample of 20 cases and the prediction of our classifying function (Figure 5).

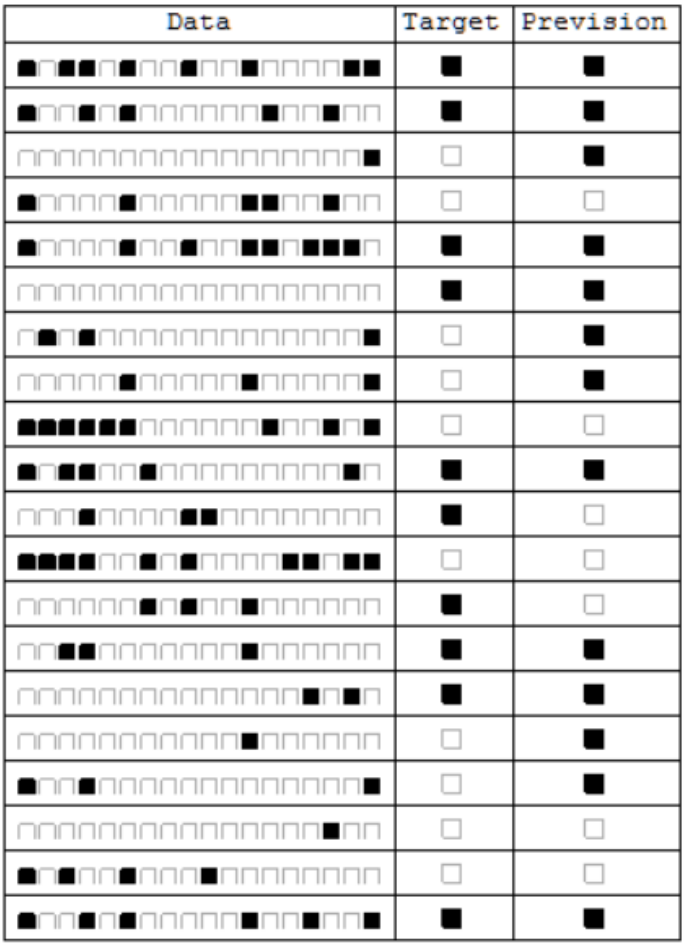

Figure 5: Rules table emerging from the comparison a random sample of 20 cases and the prediction of our classifying function

5. Discussion and Conclusion

Although continuous progress in technology provides new tools to support tourist decision-making (Borras et al., 2014; Gretzel, 2011; Gretzel et al., 2015; Pantano & Di Pietro, 2013), it also creates new challenges due to the large availability of open (free) data and its limited usage by tourist destinations and hospitality managers. In fact, the use of open data for tourism purposes is still limited (Longhi et al., 2014; Soualah-Alila et al., 2016). Tourists are engaged in tourist destinations and are well connected, well informed and active critics (Marchiori & Cantoni, 2015). This research represents one of the first attempts to explore the usage of open data to predict tourists' responses towards a certain destination, in terms of ratings.

Findings show the extent to which our system is able to identify a trend in consumers' appreciation of a certain tourist destination/attraction, by considering a specific attraction reviewed in TripAdvisor and a random sample of data consisting of 250 users who considered it terrible (0 stars) and 250 who considered it excellent (5 stars, corresponding to 1 in our data set). Therefore, tourism managers might consider adopting open data analysis to make better predictions about the attractiveness of a certain destination (including hotel, restaurant, monuments, museums, etc.). Moreover, applying this system to a sample at a certain time, and running it again after some changes (i.e. after changing the marketing strategy, renovating the place, adding new services, etc.) could make it possible to evaluate the effectiveness of the adopted strategies. In fact, the use of these analyses would allow managers to better reach the target audience and create tourism products that are better able to meet tourist's needs. This element would provide strong support for better planning and the development of more customized marketing strategies.

Our research shows the extent to which the current increasing and widespread use of online destination reviews (including ranking and ratings) is an opportunity for entrepreneurs, managers and destination marketers to acquire useful insights about the attraction/destination (Marine-Roig & Clave, 2015) .

An important implication of our findings is that destination marketers can evaluate tourists' responses to a certain destination in advance, and can potentially influence the final destination choice by improving marketing strategies accordingly. Destinations might use these analyses to predict the weaknesses or strengths of their image based on the analysis of tourists' open data, which can be freely and quickly accessed online.

Despite the new perspective provided by the present paper, there are some limitations that should be taken into account. The first one relates to the reliability of the adopted proposed framework; a large number of estimates (262,144) were identified, although the training session

ran on only 250 items of review data (<0.1%). Hence, the quality of results may be sensitive to the size of the initial data set. Consequently, this proposed framework should be effectively tested using a larger sample of reviews, focusing on the development ad hoc programs for rapidly collecting and converting open data. Second, this study focused on one tourism attraction located at a specific tourist destination to serve as a case for driving data analysis. Thus, future research could test the applicability of data analysis and compare outputs from attractions and tourist destinations across the globe. Third, data analysis was based on the reviews posted within a timeframe of two months. A study incorporating data from a longer time period could improve the predictability of the proposed technique. Moreover, a longitudinal study could offer a better validation of the travel propositions made over time.

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Appendix A

The algorithm employed can efficiently perform a non-linear classification using what is called the kernel trick, implicitly mapping their inputs into high-dimensional feature spaces. Formally, it builds a hyper-plane, which can be used for classification, regression, or other tasks. Intuitively, a good separation is achieved by the hyper-plane that has the largest distance to the nearest training-data point of the true and false classes (Figure 6).

Given some training data set *D*:

$$D = \left\{ \left(\vec{x}_i, y_i \right) \mid \vec{x}_i \in \Re^n, y_i \in \left\{ \text{true}, \text{false} \right\} \right\};$$

Therefore, the algorithm finds the maximum-margin hyper-plane dividing the points exhibiting y_i=true from those having y_i=false; any hyper-plane can be written as the set of points $\vec{x}_i$ satisfying the following equation (see again Figure 1):

$$\vec{w} \cdot \vec{x} - b = 0;$$

In case the training data are linearly separable, then two hyper-planes can be selected in a way that data are separated, thus maximizing the distances between the points.

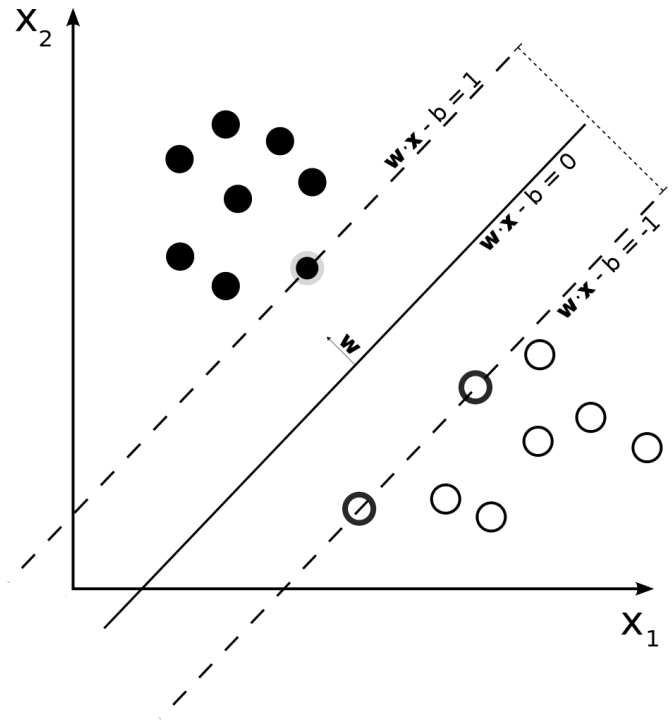

Figure 6: Hyper-plane building among data
Source: Pantano & Di Blasi, (2015, p. 445).

Appendix B

Code used in *Mathematica* software

```
xx3=Table[xx[[1,a]][[9;;26]],{a,2,Length[xx[[1]]]}];
xxa=Table[xx3[[a]]->1,{a,125}];xxb=Table[xx3[[a]]->0,{a,254,385}];xxc=Union[xxa,xxb];
ccy=Table[c=
Classify[xxc];f1=Table[c[xx3[[a]]],{a,253}];f2=Table[c[xx3[[a]]],{a,254,501}];{c,N[Total[f
1]/Length[f1]],N[(Length[f2]-Total[f2])/Length[f2]],N[Total[f1]/Length[f1]]+N[(Length[f2]-
Total[f2])/Length[f2]]},{i,200}];Table[ccy[[a,4]],{a,200}]
```
